

AI-enabled Cloud Communications Platform

Cloud-native, enterprise-ready voice services powered by Comcast scale, intelligence, and innovation

As mobile adoption accelerates, voice services continue to deliver enduring value across enterprise, SMB, and residential markets. Comcast Technology Solutions (CTS) is redefining the future of voice communications with an AI-driven Cloud Communications Platform that reaches 97% of the U.S. population. Our platform empowers carriers to:

- Streamline operations through intelligent automation and predictive analytics.
- Optimize infrastructure with enhanced orchestration and reduced vendor complexity.
- Accelerate innovation with built-in intelligence and continuous platform enhancements.
- Drive sustainable growth and increase ARPU without the need to build or maintain your own network infrastructure.

15 million
residential and SMB
subscribers

20 billion
retail call attempts annually

32 billion
retail minutes of use (MOU)

97%
of the U.S. population covered

Built for carriers, engineered with AI and intelligent automation scalability

Our cloud-native architecture eliminates legacy integration challenges with a fully managed, carrier-grade VoIP platform. Designed for adaptability, it enables rapid deployment and continuous evolution through industry-leading capabilities.

Automation & intelligence:

- Smart provisioning, real-time diagnostics, predictive support, and fraud management tools
- Enhanced customer management that reduces churn and support costs
- Intelligent automation optimizes call routing and quality

Flexible service models:

- Tailored deployment options aligned with your go-to-market strategy
- Modular features that scale with your business needs

Continuous innovation:

- Stay ahead of vendor roadmaps with proactive upgrades and feature rollouts
- Leverage Comcast's investment in AI and automation research and development to future-proof your voice offerings

A seamless VoIP turnkey solution

Voice remains a foundational service in the MSO portfolio. Comcast's end-to-end ecosystem delivers a trusted, scalable solution that evolves with your business. Our customizable, three-pronged approach improves customer satisfaction and operational efficiency.

Voice Platform

Carrier control over product definition, strategy, and experience

- AI-enhanced feature set hosted on Comcast's infrastructure
- Fully managed solution for residential, SMB, and enterprise customers

Private Label

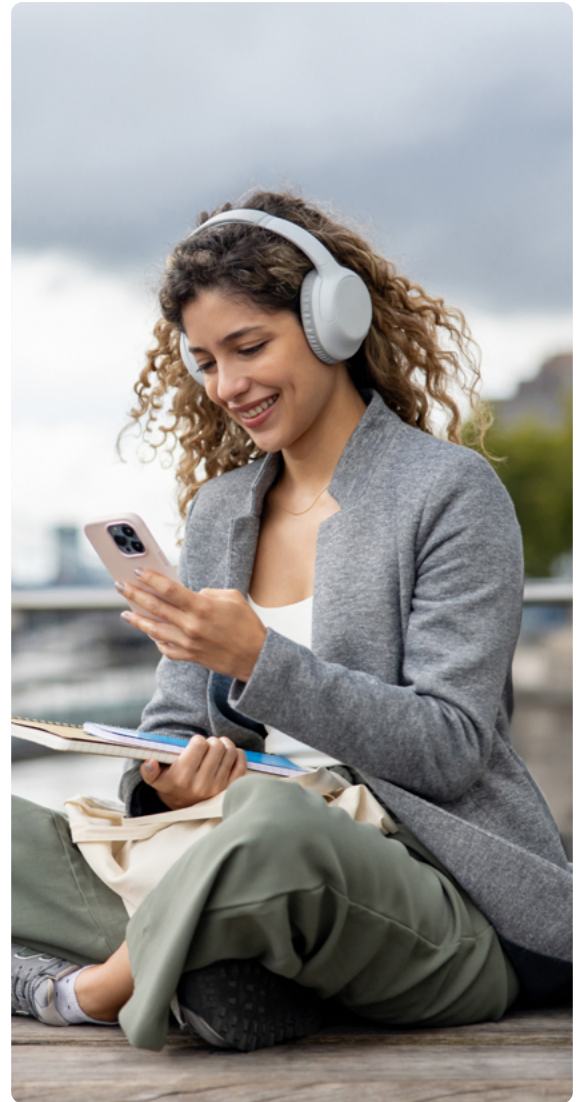
Prepackaged VoIP with advanced capabilities, ready to brand and scale

- Rapid deployment with dynamic provisioning
- Ideal for providers seeking premium features without infrastructure investment

VoIP Peering

Offload call delivery while retaining control of roadmap and capabilities

- Voice infrastructure as a service, maintained by Comcast
- Intelligent PSTN routing for cost-effective scalability



Connecting people with smarter, more personalized experiences

Built on Comcast's know-how, proven facilities, scalable platforms, and infrastructure, Comcast Technology Solutions (CTS) offers more than 30 years of reliable real-world media and advertising experience. Cloud Communications Platform is part of a portfolio of technology solutions that provide global content owners and distributors with the technology, reach, and expertise to expand and succeed in rapidly changing global media and entertainment markets.

Discover what's next in voice communications

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